



*New Hampshire DHHS Electronic Visit Verification (EVV)
Stakeholder Engagement Overview*

The purpose of the stakeholder engagement activities outlined in this document is to elicit feedback regarding the design of New Hampshire’s EVV system from a wide variety of stakeholders. Dates for the activities noted below will be made available on the DHHS EVV web page found at: <https://www.dhhs.nh.gov/dcbcs/beas/evv.htm>

Feedback received during the stakeholder engagement process will be summarized and made available on the DHHS website.

Group	Composition	Timeline
EVV Advisory Council	Internal DHHS Core EVV Team Members and external stakeholder group representatives representing individuals/families, providers and MCOs, by invitation.	First meeting is anticipated for mid-March 2020. Meetings will be held monthly for six months thereafter.
Individual/Family Advocacy Groups	People First of New Hampshire, Developmental Services State Family Support Advisory Council, Granite State Independent Living Member Advisory Council.	One meeting, at the invitation of each group, from February through June of 2020.
Managed Care Organization (MCO), Personal Care and Home Health Care Providers	Administrative/management staff from MCOs, Personal Care providers and Home Health Care providers. Additional staff can be included at the discretion of administrative/management staff of each entity.	One meeting in late March 2020. Additional meetings to be scheduled as needed. A provider survey is also being developed and will be sent electronically in April 2020.
Listening Sessions	All interested parties.	Four listening sessions are being scheduled and will be held in various geographic areas of the State, starting in early June 2020.
DHHS Website	Information about the EVV project and stakeholder activities will be posted on the DHHS website at: https://www.dhhs.nh.gov/dcbcs/beas/evv.htm	Starting in January 2020 and updated throughout the stakeholder engagement process.
Dedicated EVV Mailbox	Feedback and questions can be emailed to DHHS using the following email address: EVV@dhhs.nh.gov	Starting in January 2020 and throughout the stakeholder input process.